



FISERV VISION
MAY 2-4, 2005
NATIONAL
SCOTTSDALE,
MANAGEMENT
ARIZONA
CONFERENCE

June 1, 2005

Mr. Vince Poscente
Be Invinceable Group
2528 Elm St. Suite 300
Dallas, TX 75226

Dear Vince,

Thank you for your contribution to the success of our recent Fiserv VISION National Management Conference in Scottsdale.

We have an unofficial mission statement for our conference that says we strive to provide our attendees with information that they can take back to their banks and put to use. Your presentation certainly achieved that objective for us.

I'd like to share with you a couple of the comments we received about your presentation from our evaluations:

"Wow! I've been doing the happy dance ever since the presentation. I can't wait to show the DVD to others back at the bank."

"Vince was not only the best motivational speaker I have heard, but his 5 C's approach to peak performance is definitely a program that can be implemented to create an "emotional buzz" in our bank."

Vince, your presentation was an excellent way to kick off our sessions. The energy you created lasted throughout the conference.

We are glad you were able to join us in Scottsdale.

Sincerely,

Karen Veling
Vice President
Fiserv VISION Marketing and Sales Support