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Mr. Tim Sanders
Chief Solutions Officer
Yahoo, Inc.
701 First Avenue
Sunnyvale, CA 94089

Dear Tim:

Thank you for taking the time from your busy day to speak to the members of the National Association for Home Care & Hospice at our annual meeting in Salt Lake City. The reviews are still coming in, but by all reports the members were greatly moved by your words.

You saw the line-up, so you know that I tried especially hard this year to inject some inspiration into the meeting. The evaluations show that this effort was successful and that you were the major reason why this was true.

We have had many great speakers, from Viktor Frankl to Norman Cousins, and, of course, Dr. Stephen Covey. Our evaluations show that you got the best marks of all.

Thank you for helping to inspire these wonderful people who have elected on a day-to-day basis to care for the sick and the dying. Your presentation was masterful. You had the audience spellbound. The time passed so quickly that I could scarcely believe it.

I reread your book, *Love is the Killer App*, on my return trip. It never fails to inspire me. I made the statement that we should buy one for every new employee who comes to work for us. The premise of the book is exactly what our members needed to hear about. I heard you sold out in minutes and that the book signing line stretched out the length of the hall.

Thanks again. You know you have my great respect and admiration now and always.

Sincerely,

Val J. Halamandaris
President

P.S. I hear they even walked off with your posters. Tim Brown has made arrangements to replace them for you.