

CANADIAN SOCIETY OF ASSOCIATION EXECUTIVES  
SOCIÉTÉ CANADIENNE DES DIRECTEURS D'ASSOCIATION

November 4<sup>th</sup>, 2008

Mr. Tim Sanders  
c/o Karen Harris  
CMI Speaker Management  
116 Parkview Way SE  
Calgary, AB, T2J 4M8

Dear Tim:

On behalf of CSAE and the Ottawa Team thank you sincerely for sharing your time and insights with our delegates at the 2008 National Conference and Showcase in Vancouver. Your outstanding keynote address was exceptionally well received by those in attendance and it truly set the stage for a terrific conference.

Feedback on the conference was very high with CSAE receiving over a 40% return of the evaluation forms. Your presentation and delivery came in very high indeed. One comment I thought I would share from the evaluations:

*"His talk was incredibly moving. Remarkably, I have changed and I will begin changing my association and my community as a result. I had never heard of him but I am very happy and appreciative that CSAE was able to allow me to hear his message."*

I think that pretty much says it all.

Tim you went above and beyond, not only in your presentation but also with your support of the Ottawa Team who purchased you book for the attendees. You certainly did not have to stop by the Trade Show on Friday, but everyone truly appreciated the fact that you did.

Thank you, again, for supporting CSAE 2008. I am sure some of those in attendance will be in contact over the coming months.

Sincerely,



Gail McHardy, CMP  
Director, Conference and Events