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From: Diana Krimmer

Sent: Wednesday, May 06, 2009 10:38 AM

To: Michelle Ray

Subject: Testimonial - Michelle Ray Speaker

Michelle, I would like to thank you for your participation as the lunchtime Keynote speaker on April 29/09 at the EPICCC Forum, which took place at the Delta Hotel in Richmond.

Each year the planning committee looks for dynamic speakers, not only in the field of Emergency Preparedness and Business Continuity, but also those that will inspire us to recognize our differences and how we can capitalize on those differences and work together. Your topic "Operation Cooperation: Attitude Makes the Difference" was bang on! You definitely did not disappoint, as is shown in the evaluations filled out by the participants. In this field there is a lot of seriousness and having a bit of humour revitalizes our batteries.

I hope we get the opportunity to have you present again in the future.

Thanks and warmest regards.

Diana Krimmer

Emergency Preparedness for Industry and Commerce Council (EPICCC)
Forum Planning Committee