



June 9, 2008

Re: Michelle Ray at the Regina Qu'Appelle Health Region's Annual Employee and Leadership Seminars May 27 and 28, 2008

Recently I had the immense pleasure to work with Michelle Ray in preparation for the Annual Employee and Leadership seminars organized by our Health Region and presented in Regina at the Conexus Arts Centre. We booked Michelle Ray with Belinda Miller-Foey at Speakers' Spotlight and we were once again impressed with the highly professional service they provided.

Michelle delivered a 2.5 hour seminar on intergenerational communication and personal accountability to over 1400 participants from within and around the Regina Qu'Appelle Health Region and area. She presented this session twice in the same day to accommodate as many shift workers as possible. The next day Michelle delivered a 3 hour workshop to an audience of about 300 leaders on the same topic and with a focus on applications for leaders.

Michelle's presentation was well researched and highly customized to meet the needs of our organization. Michelle took the time to consult with us several times during the process, she was willing to discuss content and revise handout materials as per our feedback a few times. Michelle's commitment to meeting the client's needs has no limit. The night before the Leadership presentation we thought a change in activities would be beneficial to the leadership audience and Michelle immediately accommodated our request. I can confidently say that Michelle Ray goes above and beyond that which is expected of her to meet her client's needs.

The delivery of her presentation to an eclectic audience of almost 700 at a time was electric. She presented in a large auditorium, on a large stage that she easily filled with her dynamic personality, high energy, genuine caring and well researched information. She engaged people from the audience in dialogue and activities on stage. The audience composed of professional and non- professional healthcare and other community based organizations employees, anywhere from housekeeping staff to vice presidents, from nurses, to social workers, to teachers, telecommunications and government employees was fully engaged and impressed. The feedback received was excellent.

In closing, I would like to add that, in my opinion, Michelle Ray is a world class professional speaker that I would highly recommend to anyone, anytime.

Sincerely,

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