



September 18, 2006

Michelle Ray

RE: Keynote Presentation September 13, 2006
National Payroll Week Breakfast – Vancouver, BC

Dear Michelle:

Wow! What can I say? Your keynote presentation, "Six Strategies of Communication Mastery for the Payroll Professional" at our 12th annual National Payroll Week breakfast event in Vancouver on September 13, 2006 was right on the mark!

The positive energy that you brought into that room was infectious and your energetic presentation style and sense of humour had our attendees laughing (and almost crying at one point) and nodding in agreement! People left the meeting that morning feeling very positive and upbeat and well equipped to take what they learned back to their offices and homes and use the information when dealing with their co-workers, friends and family.

I have received nothing but positive feedback and would highly recommend you as a speaker to other organizations and truly hope to work with you again!

Thanks again for helping to make our National Payroll Week breakfast event such a success.

Sincerely,



Karen Johnson, CMP
Regional Coordinator
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