

# Available for Interviews And Speaking Engagements

## Have you ever screamed into the telephone with no one on the other end ?

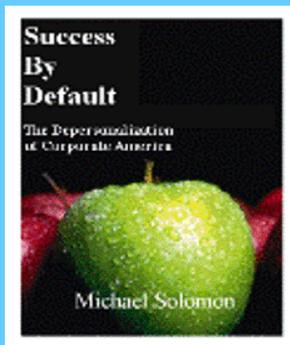
These Days, America's consumers have plenty to be outraged about...and you're definitely not alone. The question is what are we going to do about it.

I've noticed a lot of disturbing trends in our country today, and it leads me to believe that customer service as we once knew it has disappeared. Consider this:

**The Technological Revolution** has been so intense, that it makes the industrial revolution look like a grain of sand on a beach.

### **There is an Eleventh Commandment**

Some business leaders believe that when it comes to business the first ten do not apply.



Published by AuthorHouse

"A Great tribute to putting the humanness back into business. A story that had to be told."  
K.P. - WMAT Radio

Michael Solomon is a former NYC Police Special investigator who holds 19 citations for exceptional and meritorious police work. He has met four U.S. Presidents. Michael is the former body guard for the Shah of Iran and Madam Chang of Taiwan. In 1981 while moonlighting as an accountant he found a flaw in New York City's tax laws. His proposal saved the city over \$120 million and balanced the budget in 1981. After he retired from the NYPD he entered the corporate world. He lost three executive positions in three-years which, left him flat broke. He started his own business and within five-years was nominated as having the best business in America by a national magazine. After he became successful he started to take care of the less fortunate. In 2002 the NYS Legislature named him as "Humanitarian of the Year." In 2006 he was named as Time Magazine's "Person Of The Year." He now lives in Lake Worth, Florida with his wife Barbara. He has two Daughters and four grandchildren. He currently does consulting and motivational speaking.



"This book belongs on the desk of every CEO in America"  
-Forbes Magazine, Book Club

**We are creating a generation of losers** with the current view that children are all winners." We are failing our kids by refusing to teach them how to lose. How will this prepare them for the real world of business? You just hired them, now what?

### **Where have all the people gone?**

There are no more people left in business. Telephone prompts and computerized voices are becoming a way of life. The internet does not have any sales skills. It could be days before you get an answer to your emailed question, if at all.

**The smiling face you used to see at store registers** have given way to self-checkout counters. You go in and out without seeing anyone. Store managers don't even know you have shopped there. "

### **There is a solution:**

Michael shows his audience, through his own story, how by putting the humanness back into business you will be more successful than ever before.

## **Why Does An Egg Turn Into A Bird?**

**Call Michael to find out why.**

"I absolutely agree with your concepts. I loved your witty anecdotes"  
-Michael Norman, Fox News