



What Audiences Say About Gayle

"I want to thank Gayle for her outstanding presentation, 5 Keys to Successful Cross-Cultural Communication. I know I learned some new things!" Yvonne Ammerman, SVP SHELL OIL, Houston, TX

"Gayle Cotton is an enthusiastic speaker who readily engages her audience by incorporating real-world examples and personal anecdotes. Her interactive style commands the attention of all, which generates participation from the masses!" **Misty Helm, Meeting Professionals International (MPI)**

"There is no doubt that Gayle would go above and beyond for a client." Richard Sear, VP Career Best Practices, FROST & SULLIVAN, London England

"My experience with Gayle Cotton has been outstanding! I find her to be an excellence speaker, as well as a true partner in ensuring we get the result we expect." Timothy Danks, Executive Director, Managed Services, HUAWEI, Shenzhen, China

"You have been a 'highlight' for our whole meeting. Your Interpersonal Communication Skills presentation received an excellent rating!" Jorg Frese, Education Chairman, YOUNG PRESIDENTS' ORGANIZATION (YPO), Frankfurt, Germany

"Your presentation 'Understanding Your Customer' was absolutely outstanding! We all enjoyed your original approach to communications." R. Von Buren, Managing Director, IFF - INTERNATIONAL FRAGRANCE AND FLAVORS, Geneva, Switzerland

"Our 'Top Producers' at the "Best of Vest Fest" conference were both entertained and enlightened. Your excellent program led to improved communications and increased production." LouAnn Colosmo, Educational Specialist, HD VEST FINANCIAL, Irving TX

"All expectations were exceeded! Gayle Cotton received very positive feedback as a presenter both from the material represented & her own personal performance." Glen Goudeau, General Director, LUCENT TECHNOLOGIES, Matamoros, Mexico

"Wow! What an excellent program you presented. You created an awareness to communicate effectively and confidently." Jill Smith, VP, Employee Development, MARY KAY, Dallas TX

"Gayle is a great speaker and knows her stuff! She is very professional and an excellent presenter." Jessica Cohen, Human Resources, CURTIS-WRIGHT, Charlotte, NC

"I had the opportunity to be part of the YPO Florence University this month. I wanted to let you know that Jackie and I thoroughly enjoyed listening to you speak!" Timothy Danis, Member, YOUNG PRESIDENTS' ORGANIZATION (YPO), Chicago Illinois

"Both your presentation on 'The Art & Science of Public Speaking', and the one-on-one coaching sessions you did for our members were extremely well received!" Aman Merchant, Education Chairman, ENTREPRENEURS' ORGANIZATION (EO), Dubai, UAE

"Gayle received high ratings from those who attended 'The Art of Presentation Skills'. Her upbeat attitude and ability to customize was a plus to her presentation material and skills." T. Michael Riggs, Education Chairman, YOUNG PRESIDENTS' ORGANIZATION (YPO), Joplin M

"This presentation was an enriching and empowering experience for me. I feel that many of the techniques demonstrated will help me to change and improve my communications both within my personal and professional life." Patricia Brice, Health Consultant, WORLD HEALTH ORGANIZATION, Geneva, Switzerland

"The El Salvador YPO Chapter felt privileged to have had the opportunity to learn from your Public Speaking workshop, and have mentioned how useful it will be for their development." Eduardo Freund, Education Chairman, YOUNG PRESIDENTS' ORGANIZATION (YPO), San Salvador, El Salvador

"I was impressed at your ability to capture the attention of such a demanding audience. Both the Interpersonal Communications and the Stress Management provided valuable insight." Gabriel Olivera, Education Chairman, YOUNG PRESIDENTS' ORGANIZATION (YPO), San Juan, Puerto Rico



"Our 250 students, faculty, and special guests were fortunate to have spent their morning with you. Your energy, presence, knowledge, charm, and sense of humor are exceptional!" **Beverly Campbell, Director of Campus Arts, NORTHWOOD UNIVERSITY, Cedar Hill TX**

"Our International Market Representatives were very enthusiastic and most complimentary about the material covered and your delivery of the information." **Chuck Earhart, HR Quality Manager, JC PENNEY HEADQUARTERS, Plano TX**

"This Cross-Cultural Communication presentation was exceptionally well received, and definitely moved our Asia / U.S. team forward in our ability to better communicate." **Chuck Harm, Director Asia/Pacific Operations, LUCENT TECHNOLOGIES, Hong Kong, China**

"We acknowledge your considerable personal skill in presenting such an important subject as global sales to our completely international sales force." **Otto Hoffman, Country Director, MCI / WORLDCOM, Geneva, Switzerland**

"The Effective Management presentation for YPO was a resounding success! They also agreed that the course was a great learning experience." **Susy Thurer, Managing Director, YOUNG PRESIDENTS' ORGANIZATION (YPO), Europe / Middle East / Africa**

"This Marketing Management presentation was extremely well received due to the excellent presentation, as well as the realistic and practical approach of Gayle Cotton." **Erika Manser, Training Manager, DOW CHEMICAL, Horgen, Switzerland**

"I was thrilled with the surveys done at the end of this Teambuilding! The managers who had said, 'they were too busy for the seminar', all had very positive feedback, and said they were interested in attending an advanced training!" **Michelle Fontaninni, Quality Assurance Team Lead, ORACLE, Plano TX**

"I was delighted to attend your Management and Presentation Skills presentations. It was a real pleasure for me to share your powerful know-how with other colleagues of Hilton Intl. This application of communication is indeed fascinating!" **Anna Schwarzapple, Training Manager, HILTON INTERNATIONAL, Geneva, Switzerland**

"Gayle's presentations have pleasantly exceeded our expectations. The best Management Skills presented in my 22 years of corporate training. She shows the 'excellence' in Circles of Excellence." **Glenn Willmot, Technical Service Training Coordinator, MARCONI, Irving TX**

"The participants were overwhelmed! More important was the effect of your presentation on the participants, a fact which I personally confirmed." **J. Arbela Fitzpatrick, President, MALTA INSTITUTE OF MANAGEMENT, Valletta, Malta**

"I would highly recommend your services to any prospective client. The Stress Management techniques you demonstrated for us have been very helpful." **Barbara Lang, Operations Manager, ABB, Irving TX**

"Your presentation on Stress Management was highly praised by all the attendees. The lessons learned should significantly impact any organization's productivity and efficiency." **Jim McNair, Quality and Industrial Engineering Manager, FUJITSU NETWORK SYSTEMS, Plano TX**

"Your presentations were well prepared, informative, and customized to our requirements which added tremendously to the value! They have increased our effectiveness to communicate and sell overseas." **John Buaas, Global Sales Manager, EDS, Plano TX**

"I would like to express my appreciation for the high quality workshops you provided my expatriate families through your Cross-Cultural Seminars." **Dana Walden, International HR Consultant, TEXAS INSTRUMENTS, Dallas TX**

"Thank you for the terrific job you have done with our Technical Competence Instructional Staff. Over the last three years, you have delivered a much needed service, and maintained your high level of quality and commitment to excellence." **John Aguilar, Technical Training Manager, ERICSSON, Richardson TX**

"This Team Building Workshop was definitely a very fruitful and pleasant experience. I want to thank you for your inspired and knowledgeable approach." **Marcel Claes, VP & Country Manager, BANK of AMERICA, Zurich, Switzerland**



"The Customer Care and Presentation Skills Workshops provided by Gayle really fit the bill for our training needs! The ratings attest to your skillful facilitative techniques in meeting our expectations." **Michael Chopp, Market Introduction Manager, ERICSSON, Richardson TX**

"The seminar you presented on Japan was timely, informative, and extremely useful." **Patrick Coffee, Vice President Global Trust, JP MORGAN CHASE, Houston TX**

"Thanks again for your energetic spirit, putting everyone at ease, and teaching new scientific methods of Stress Management." **Jaye Largent, Training Coordinator, FUJITSU, Dallas TX**

"Gayle was flexible enough to handle the various and unique needs of our organization. Her workshops were very professional, and she was experienced in handling difficult situations." **Michelle Larson, HR Business Partner, SYNGENTA SEEDS INC., Minneapolis MN**

"Thank you for your excellent presentation 'Creativity and the Arts in the Classroom' for elementary school teachers. Convincing teachers to consider the way they approach each and every child will make for better classrooms throughout the Dallas school system." **Beverly Campbell, Director of Campus Arts, NORTHWOOD UNIVERSITY, Cedar Hill TX**

"In this Public Speaking workshop you succeeded in addressing the individual needs, while providing the techniques and confidence to prepare for public speaking in the future." **Finola Marras, Personnel Manager, ICA - INTERNATIONAL CO-OPERATIVE ALLIANCE, Geneva, Switzerland**

"I want to say a very special thank you for your assistance in improving my public speaking skills. Last week I was awarded a lifetime achievement award by Floor Covering News magazine. I could not have done that without your coaching!" **Don Finkell, President, SHAW HARDWOOD FLOORS, Clinton SC**