



One of the nation's largest home
cleaning franchisee networks

April 14, 2009

Mr. Jeff Thredgold
Thredgold Economic Associates
1366 S. Legend Hills Drive
Suite 150
Clearfield, Utah 84015

Dear Jeff:

Thank you very much for speaking at The Cleaning Authority's 2009 Annual Convention. As we weather these tough times, it is refreshing to hear from someone who can provide a realistic, yet positive, outlook as well as a sense of humor when discussing the economy.

We heard from many of our franchisees who left your presentation encouraged and wanting to hear more, and, in fact, their many requests for your *Tea Leaf* newsletter bears this out.

Again, thank you for contributing to the success of our annual convention.

Kind regards,

Allen Thrift
Sr. Vice President
The Cleaning Authority

AT:gjs

