



"Throughout your seminar, I continually had the feeling you were going beyond being a good presenter. Although you were giving us some GREAT takeaways, You wanted to do more. **You clearly wanted to touch us personally and change our thinking. Your passion for your subject was contagious. At the end of the day I wanted more than ever to become an 'inspirational leader'!** I wanted the leaders in our organization to have a life changing experience and that's exactly what you gave them. Thanks so much!"

~ David A. Mills, Director of Training and Employee Relations - **Metokote Corporation**

"I would like to thank you for your outstanding performance at our sales awards dinner. With a team as large as ours and awards ceremonies frequently requiring new ways to motivate, you proved the perfect combination for us. **Throughout your talk you had an enthusiasm that was contagious and you kept our audience engaged.** I hope that we can make arrangements for you to speak with our team again, as I am in a business that has constant demands on our salespeople and finding ways to keep them motivated and focused will always be required for us to perform at the highest level. You have a great gift and I am glad you have chosen to use it to help others."

~ Ron Allen, Manager - **Disney Vacation Club - Advanced Sales**

"I was very impressed when I heard you speak at a local conference about leadership and felt that I needed to share your message with my team. . . . I was amazed by your desire to customize the seminar to assure that my team members and I got the most out of it. . . . The good news is that your message was logical, motivating, and very well received by our team of managers. The time flew by so quickly that team members were disappointed when it was time for lunch. **The best news is that I know of many who have put items that you suggested into practice already. . . we are well on our way to improving our organization as a direct result of your time with us.** That is quite powerful."

~ Danielle S. Freeman, Engineering and Maintenance Manager – **Gatorade**

"**Our participants said you were the best speaker they ever heard.** They said, 'Chip was excellent, have him speak at as many events as possible.' I appreciate how you made me look so good. I especially appreciate how hard you worked with me to put everything together. It's great to work with someone who makes your job easy. I look forward to working with you in the future!"

~ Robert H. Blick, Ph.D. Training and Research Consultant - **Florida Department of Revenue**

"We wanted you to know that the management staff and I have been **overwhelmed with positive feedback** following your presentation on Customer Service the other day. Here is just one of many wonderful notes that came to us - **'I just wanted to thank you for giving us the opportunity to attend the seminar today. Only one word can describe the presenter, Chip Madera - AWESOME!** He hit on the key points that we all sometimes forget day to day. he made learning an extremely fun and enjoyable occasion. I only hope that everyone that attended will open their minds and hearts to this unforgettable experience. Most importantly, that they use the skills he taught us to make the US Postal Service No. 1.' Chip, all I can say is WOW! We look forward to building a long-lasting and rewarding relationship with you."

~ Angelet Mosely, Administrative Assistant - **The United States Postal Service**

"**My sales team and I never felt as inspired and encouraged as we did after hearing your presentation "A Passion to Serve."**

My goals and action plan to "WOW" customers was highlighted by your presentation. I appreciated your direct, simplified, yet firm approach to our many day to day challenges. You made us laugh but you opened our eyes like never before. **I will be delighted to highly recommend you to any organization wanting to advance their workforce. Thanks again!"**

~ Mark P. Roy, Vice President of Sales and Marketing - **Cascades Boxboard Group, Inc.**

"Your presentation was very engaging and dynamic. **All of the comments I received after the seminar were very positive, and they were ALL unsolicited.** Our employees who attended your workshop are from varied backgrounds and departments of the company, so the fact that you appealed to the entire group speaks for your ability to make the content applicable to all. Thanks for the wonderful job. We would love to have you back in the future."

~ Angela Wolframski, Executive Assistant - **Systems Design, Inc.**

"Even a week later our group is buzzing with positive comments about your speech last week. Thank you for sharing your insights and antidotes with us. You have a talent for making the 'obvious' interesting and entertaining and it has **left the whole group wanting more . . . more stories, more fun, and definitely more Chip!** You exceeded our expectations and they were very high!"

~ Heather Howard, Vice President - **Thousand Island Tax/Duty Free Store Limited**



Chip Madera, MS, CSP
The Leadership Lion
The Speaker with a Heart of BOLD!™