

# Common Sense Solutions

Teresa Allen

## DOES YOUR GROUP NEED A COMMON SENSE SERVICE WAKE-UP CALL?



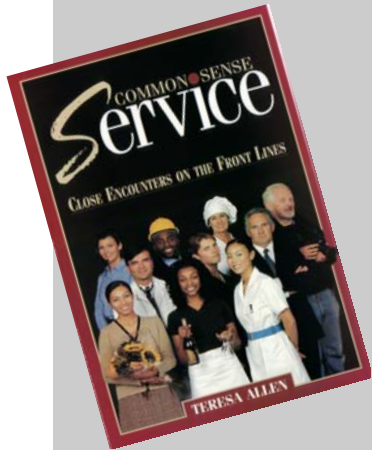
### Profiting from Common Sense Service: Close Encounters on the Front Lines

In difficult economic times, service may be the differentiating factor that builds relationships, grows business and adds to the bottom line.



Join customer service expert Teresa Allen as she takes your group on a wild ride through true stories of close encounters on the front lines of business. Your participants will become like Teresa, obsessed with learning lessons from every day life to bring to their own service encounters. She will lead your group through an eye-opening calculation of the tremendous potential spin, positive or negative that results from every close encounter on the front lines. Teresa's engaging, entertaining presentation style is sure to capture the hearts and minds of your attendees!

This program can be presented in a brief keynote format or in an expanded session with interactive training exercises. Be sure to ask about a copy of Teresa's *Common Sense Service* book\*\* for each of your participants!



*"Listening to Teresa speak is a delight for all in the audience as everyone can relate to life's interesting twists and turns. But to listen to an individual who can put it all in perspective and provide common-sense solutions is an inspiration that cannot help but empower audience members to succeed in their daily lives."*

*"It is without hesitation that I recommend Teresa as a motivational speaker for any audience. Her words of wisdom and the delightful way she relates to people from all walks of life make her presentation both vital and valuable to everyone present."*

*"If you are looking for a fresh face, for a new approach, and for someone to breathe life into your organization, you must contact Teresa Allen today!"*

\*\*Up to 100 Books. Book Signing, and all expenses except hotel are included in your program fee. Ask about association, non-profit, and geographical discounts. Two one-hour conference calls are included to customize this program for your group—Teresa's specialty!

**ASK TO SEE A PREVIEW VIDEO OF THIS PROGRAM !**

For further information on how to schedule Teresa for your event,  
please contact the person who gave you this flyer.  
We look forward to working with you and your staff!