



May 25, 2005

Mr. Kevin Sweeney
President
Sweeney Speaks
100 Clear Lake Court
Southlake, Texas 76092

Dear Kevin:

Thanks for coming up to ACS' academic medical center client and bringing your Pressure Cooker Confidence presentation. As you can imagine, the hospital environment has its own share of high pressure situations. Your experiences and presentation brought an absolutely terrific new angle of how tools, techniques and TEAM can be used to not only cope – but to excel - in those sometimes tense situations where delivering high performance is not an optional endeavor.

You really connected with our audience and we got terrific reviews for several weeks after your visit. You made some new friends and fans. Thanks again.

Best regards,

A handwritten signature in black ink that reads "David M. Hamilton". The signature is fluid and cursive, with a prominent initial 'D'.

David Hamilton
Vice President
ACS Healthcare Solutions