



CENTER FOR COLLABORATIVE SOLUTIONS

Unleashing the Power of People Working Together

April 19, 2007

Dear Dave,

Many thanks for your outstanding keynote address at our 18th Annual CCS Labor-Management Conference. Your presentation on "The Ways We Choose" was a huge success for our audience – as evidenced by both their written evaluations and the standing ovation they gave you.

Your points about effective communication, building relationships, and the power of choice that we all have, were of the utmost relevance to our conference participants. And your examples were so memorable and inspiring. I'd be willing to bet that you could ask folks 10 years later, and they would remember at least several of your stories that so effectively illustrated the points you were making.

Again, thank you so very much for making a great contribution to the success of our conference.

Sincerely,

A handwritten signature in black ink, which appears to read 'Janet Walden', is positioned above the printed name.

Janet Walden
President & CEO